

PEGGY FENNER

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SENIOR UNIX SYSTEMS ADMINISTRATOR

AREAS OF EXPERTISE

- UNIX System Administration
- Strategic Planning
- Technical Documentation
- Storage Administration
- Large Scale Installation Support (500+ servers)
- Financial Systems Support
- Leadership Roles
- Disaster Recovery Design and Implementation
- Staff Hiring, Training & Supervision
- Sarbanes Oxley Implementations

CAREER PROFICIENCY

PROVEN METHODOLOGY:

- A results-oriented technical lead recognized for critical thinking success in reviewing technical capability, leading to cost reduction and improved functionality
- Works effectively alone or within a team, being company person with strong work ethic and determination to manage review processes through to completion
- Strong ability to negotiate with, facilitate and influence others cross-functionally, working closely with associates and colleagues to resolve complex issues

DEMONSTRATED RESULTS:

- Participated in bringing Oracle Financials system infrastructure in-house.
- Organized and implemented Disaster Recovery site per Sarbanes Oxley requirements.
- Secured **\$1,000,000** in potentially lost revenue from one customer (2000)
- Organized and led global team summit for technical engineers located around the globe.
- Recruited by Director of Systems Engineering and Security of emerging global company to participate in rapid company growth and technical support functions.

EDUCATION / TRAINING

Netapp SAN Administration, Solaris 10 Administration	2007
VMWare Fundamentals	2006
OSX Administration	2005
Veritas Cluster Server	2004
French – American University in Paris	2002
UNIX Internals by Kirk McKusick – NASA Ames Research Center	1998
Programming in C – Stanford University	1997
Shell Programming, Advanced Shell Programming, UNIX Networking – Foothill College	1995
Bachelor of Arts in Speech Communications – Pennsylvania State University	1992

AFFILIATIONS

- **Usenix** – The Advanced Computing Systems Association
- **SAGE** – The Systems Administrators Guild
- **Foothill College** – Instructor of UNIX Systems Administration course
- **Prentice Hall/PTR** – Technical Book Reviewer (UNIX Sys Admin Handbook, MAC OS X)

CAREER PATH

- Yahoo, Inc – Sunnyvale, CA** **10/07-present**
MEDIA OPERATIONS SR SERVICE ENGINEER
- *Major Functions:* Responsible for Site Up operations for <http://finance.yahoo.com>. UNIX and network troubleshooting, diagnosing and remediation for custom written applications spanning 4 datacenters, 72 hostgroups and over 1500 servers. Project coordination and implementation. Technologies include: FreeBSD, Linux, Akamai, Nagios, apache, virtual environments, BCP.
- SuccessFactors, Inc – San Mateo, CA** **04/07-10/07**
OPERATIONS MANAGER
- *Major Functions:* Manage remote UNIX systems administration team in Argentina, Senior UNIX systems administration (Solaris SPARC/x86) for 24x7 Production Operations, Development and IT, Systems Architect (Sun hardware: X4100, T2000), Oncall UNIX administration, coordinate and direct off hours, weekly maintenance windows, project management, technical documentation, network troubleshooting.
- Tellme Networks, Inc – Mountain View, CA** **03/05-04/07**
SENIOR UNIX SYSTEMS ADMINISTRATOR / LEAD
- *Major Functions:* Team Lead for group of 5. Solaris, Linux, Netapp, OSX Administration. Virtualization including VMware and Xen. Technical Documentation. Content Management System research and Implementation. SOX compliance implementation and documentation. Maintainer/Implementer of: CUPS, Google Search Engine, Apache (1.x/2.x), NIS, Oracle, NTP, DNS, jumpstart.
- Openwave Systems, Inc – Redwood City, CA** **09/03-03/05**
SENIOR UNIX SYSTEMS ADMINISTRATOR / LEAD
- *Major Functions:* Team Lead for group of 7. Responsible for Solaris and Netapp system administration and capacity planning. Organize and implement company wide Disaster Recovery site. Work closely with Database Administrators to ensure Oracle databases optimally perform providing adequate resources and support. Secure, maintain, and support corporate financial servers. Sarbanes Oxley research and implementation
- Cable and Wireless (Digital Island until 2001) – San Francisco, CA** **06/99-09/03**
SENIOR UNIX SYSTEMS ADMINISTRATOR **01/01-09/03**
- *Major Functions:* Responsible for every aspect of Solaris/Linux administration, and configuration and maintenance of web service and custom applications. Write, maintain and update all relevant documentation. Administrate network appliance.
- MANAGER - UNIX/WIN32 CUSTOMER SYSTEMS IMPLEMENTATIONS** **01/00-01/01**
- *Major Functions:* Responsible for undertaking annual reviews for globally located team of 30. Completed executive negotiation of employee salary, bonus, raises, and stock options. Reviewed expense reports and authorized payments. Scheduled customer implementation work. Organized quarterly team summits. Served on Escalation Path for technical problems or issues. Led weekly group meetings.
- TEAM LEAD – UNIX CUSTOMER SYSTEMS IMPLEMENTATIONS** **09/99-01/00**
- *Major Functions:* Responded to queries and offered guidance to team in technical issues. Collaborated with architecture team on definition of implementation needs and schedule. Maintained active role in implementing UNIX systems. Led weekly operating system meetings, and one-to-one meetings with UNIX team members.
- UNIX SYSTEMS ADMINISTRATOR – IMPLEMENTATION & SUPPORT** **06/99-09/99**
- *Major Functions:* Built and maintained Solaris Enterprise Servers. Undertook all web server maintenance.
- @Home Network – Redwood City, CA** **03/99-06/99**
SOFTWARE ENGINEER
- *Major Functions:* PERL scripting, Netscape web server and email administration.
- Sterling Software at NASA Ames Research Center, Moffett Field, CA** **05/95-03/99**
UNIX SYSTEMS ADMINISTRATOR
- *Major Functions:* UNIX systems administration for both server and desktop systems running Solaris, IRIX, AIX. Weekly server metrics reporting. Hardware and software diagnostics.
- Intelus Corporation – Rockville, MD** **10/93-04/95**
UNIX SYSTEMS ADMINISTRATOR / PRODUCT SUPPORT
- *Major Functions:* Responsible for telephone support for nationwide clients working on various platforms. Provided database support (Informix Documented product software. Trained clients and in-house employees on custom software. Performed hardware and software upgrades. Undertook awk and bourne shell scripting. Performed system administration for Ultrix, SCO and AIX. Provided MS DOS PC support.